

NCVO *TIME WELL SPENT* – A NATIONAL SURVEY ON THE VOLUNTEER EXPERIENCE

QUESTIONNAIRE

This survey is on the topic of unpaid help. We have tested the survey and found that, on average it takes around 14-16 minutes to complete. This time may vary depending on factors such as your Internet connection speed and the answers you give.

ALL

1. We would like to find out about any involvement you have with groups, clubs or organisations.

For the following question, by "been involved with", we mean taken part in, supported or helped in anyway, either on your own or with others. Please do NOT include giving money (e.g. for charity, to a school, etc.) or anything that was done as a requirement with your job.

During the **last 12 months** (i.e. since May 2017), which, if any, of the following types of groups, clubs or organisations have you been involved with?

(Please select all that apply, reading all of the answer options carefully. We have provided some examples, but note this is not an exhaustive list. If any of your answer(s) don't appear in the list below, please type them in the "Other" box)

- A. **Children's education/schools** (e.g. Parent Teacher Associations, school governor, supporting fairs /fundraising, helping in school, running pupils' clubs etc.)
- B. **Youth/children's activities outside school** (e.g. Youth clubs, sports clubs, hobby/cultural groups for children, etc.)
- C. **Education for adults** (e.g. attending / teaching classes, mentoring, cultural groups, Students Union, College governor, etc.)
- D. **Sport/exercise - taking part, coaching or going to watch** (e.g. sports clubs/groups such as football, swimming, fishing, golf, keep-fit, hiking, Supporter clubs, etc.)
- E. **Religion** (e.g. attending a place of worship such as church/ mosque/ temple/synagogue, faith-based groups, Saturday/Sunday School, etc.)
- F. **Politics** (e.g. membership of/ involvement with, political groups, serving as local councillor, etc.)
- G. **Older people** (e.g. involved with groups/ clubs/ organisations for older people such as Age UK, Pensioner's clubs, visiting, transporting or representing older people)
- H. **Health, Disability and Social welfare** (e.g. medical research charities, Hospitals / National Health Service (NHS) institutions, Disability groups, social welfare such as Oxfam/NSPCC/Samaritans, Citizens Advice Bureau, offering respite care, self-help groups such as Alcoholics Anonymous, etc.)
- I. **Safety/First Aid** (e.g. Red Cross, St. Johns Ambulance, Life Saving, RNLI, Mountain Rescue, helping after a disaster, fire services, etc.)
- J. **The environment/animals** (e.g. national organisations such as Greenpeace/National Trust/ RSPCA, local conservation groups, preservation societies, etc.)
- K. **Justice and Human Rights** (e.g. Special Constable, Magistrate, Legal advice centre, Victim Support, prison visiting/aftercare, Justice and peace groups, etc.), community/race relations, LGBT groups, National organisations such as Amnesty International, etc.)
- L. **Local community or neighbourhood groups** (e.g. Tenants'/Residents' Association, Neighbourhood Watch, community group, local pressure group, etc.)
- M. **Citizens' Groups** (e.g. Rotary Club, Lion's Club, Women's Institute (WI), Freemasons, etc.)
- N. **Hobbies/Recreation/Arts/Social clubs** (e.g. theatres, museums, amateur dramatics, music, local history club, social club, libraries, etc.)
- O. **Trade union activity** (e.g. membership of, or involvement with, a trade union.)
- P. **Other (specify)**
- Q. **Not applicable – I haven't been involved with any groups, clubs or organisations in the last 12 months**

ALL WHO Q1=A-P; otherwise continue to Q3

2. The following questions are about any UNPAID HELP you have given to the groups, clubs or organisations you've just selected in the previous question.

Thinking about all of the groups, clubs or organisations you have been involved with in the last 12 months (i.e. since May 2017)...

In which, if any, of the following ways have you provided **unpaid help** to any of these groups, clubs or organisations? (Please select all that apply. If any of your answers don't appear in the list below, please type them in the "Any other help" box)

- A. Raised money/took part in sponsored events
- B. Handled money (e.g. club treasurer, etc.)
- C. Led a group/was a trustee or member of a committee
- D. Got other people involved in the group, club or organisation
- E. Organised/helped run an activity or event
- F. Visiting people (e.g. those in need, etc.)

- G. Befriended or mentored people
- H. Gave advice/information/counselling to people
- I. Helped with secretarial, admin or clerical work
- J. Providing transport/driving
- K. Represented the group/club/organisation at meetings or events
- L. Campaigned on behalf of the group/club/organisation
- M. Provided other practical help (e.g. helping out at school, etc.)
- N. Any other help (specify)
- O. Not applicable – I haven't provided any unpaid help to groups, clubs, or organisations in the last 12 months

ALL WHO Q1=Q OR Q1=A-P and Q2=O; if neither of these – identify as RECENT (volunteered in last 12 months) and continue to Q4

3. You previously said that you haven't provided any unpaid help to/been involved with the groups, clubs or organisations in the last 12 months...

In which, if any, of the following ways have you provided **unpaid help** to any groups, clubs or organisations **in the last 3 years** (i.e. since May 2015)? (Please select all that apply. If any of your answers don't appear in the list below, please type them in the "Any other help" box)

- A. Raised money/took part in sponsored events
- B. Handled money (e.g. club treasurer, etc.)
- C. Led a group/was a trustee or member of a committee
- D. Got other people involved in the group, club or organisation
- E. Organised/helped run an activity or event
- F. Visiting people (e.g. those in need, etc.)
- G. Befriended or mentored people
- H. Gave advice/information/counselling to people
- I. Helped with secretarial, admin or clerical work
- J. Provided transport/driving
- K. Represented the group/club/organisation at meetings or events
- L. Campaigned on behalf of the group/club/organisation
- M. Provided other practical help (e.g. helping out at school, etc.)
- N. Any other help (specify)
- O. Not applicable – I haven't provided any unpaid help to groups, clubs, or organisations in the last 3 years

IF Q3= A-N identify as LAPSED (volunteered in the last 3 years, but not 12 months) and continue to Q4

IF Q3= O identify as NON-VOL (volunteered more than 3 years ago or never volunteered) and continue to Q6

RECENT AND LAPSED

4. Thinking about the unpaid help you have given to groups, clubs or organisations over the last 12 months/3 years...

In total, how many groups, clubs or organisations have you given/did you give unpaid help to over this time? (If you are unsure, please provide your best estimate)

- A. 1
- B. 2
- C. 3
- D. 4
- E. 5
- F. 6 or more

RECENT

5. Thinking about the past 4 weeks...

In TOTAL, approximately how many hours of unpaid help, if any, have you given to group(s), club(s) or organisation(s) in the past 4 weeks? (Please type your answer to the closest hour below. If you are unsure, please give your best estimate. If you have not given any unpaid help in the last 4 weeks, please type '0')

- A. [] Hours
- B. Don't know

NON-VOL

The following questions are about unpaid help you have given to any groups, clubs, organisations over the course of your life.

6. Have you **ever** given unpaid help to a group, club or organisation?

- A. Yes, I have
- B. No, I have not
- C. Don't know/can't recall

ALL EXCEPT Q6=B or C

7. At what age did you FIRST give unpaid help to a group, club or organisation? (If you are unsure, please provide your best estimate)

- A. Under 10 years old
- B. 10 to 15 years old
- C. 16 to 20 years old
- D. 21 to 24 years old
- E. 25 to 34 years old
- F. 35 to 44 years old
- G. 45 to 54 years old
- H. 55 to 64 years old
- I. 65 to 74 years old
- J. 75 years old and over
- K. Don't know/can't recall

ALL EXCEPT Q6=B or C

8. Thinking about the unpaid help you have given to any groups, clubs or organisations over the course of your life so far...

Which ONE of the following statements BEST applies to you?

- A. I have been involved consistently throughout my life (i.e. regularly or often)
- B. I have been involved occasionally throughout my life
- C. I have hardly been involved throughout my life
- D. Don't know

ALL EXCEPT Q6=B or C

9. Now thinking about the times you have been giving unpaid help to groups, clubs or organisations over the course of your life...

Which ONE of the following statements BEST describes the level at which you have typically been involved in the groups, clubs or organisations?

- A. I have always been heavily involved
- B. I have been more heavily involved, than lightly involved
- C. I have equally been heavily and lightly involved
- D. I have been more lightly involved, than heavily involved
- E. I have always been lightly involved
- F. Don't know

The next set of questions is about giving unpaid help through employers.

ALL – CURRENTLY EMPLOYED

10. Some employers actively encourage/have schemes for employees to take part in community projects, or to help voluntary or charity organisations, giving them time during their working hours to participate in these type of activities. Please note we are not referring to schemes for giving money.

Does your current employer support/encourage employees or provide schemes in this way?

- A. Yes, they do
- B. No, they do not
- C. Don't know
- D. Not applicable – I am self employed

ALL NOT RECENTLY EMPLOYED or Q10=B-D

11. Some employers actively encourage/have schemes for employees to take part in community projects, or to help voluntary or charity organisations, giving them time during their working hours to participate in these type of activities. Please note we are not referring to schemes for giving money.

Before taking this survey, were you aware that some employers support/encourage employees or provide schemes in this way?

- A. Yes, I was
- B. No, I was not

ALL AWARE OF ESV (Q10=A OR Q11=A)

12. As a reminder, some employers actively encourage or have schemes for employees to take part in community projects, or to help voluntary or charity organisations, giving them time during their working hours to participate in these type of activities. Please note we are not referring to schemes for giving money.

Thinking about any jobs you have ever had...

When, if ever, was the last time you participated in this kind of activity, supported or provided by your employer? (Please select the option that best applies).

- A. Within the last 12 months
- B. More than 12 months ago, but within the last 3 years
- C. More than 3 years ago
- D. Never
- E. Don't know/can't recall
- F. Not applicable – I have never had a job

ALL WHO PARTICIPATED IN ESV (Q12=A-C)

13. Thinking about the times that you have participated in these types of activities through your employer...

Which THREE, if any, of the following do you think were the key benefits to you doing this? (Please select up to three options. If any of your answer(s) don't appear in the list below, please type them in the "Other" box)

- A. I got to mix with a range of different people
- B. I got satisfaction from seeing the difference it makes
- C. I was able to put it on my CV
- D. I enjoyed taking part
- E. It made me feel less selfish as a person
- F. I got to develop a range of transferable skills
- G. I got a sense of personal achievement from it
- H. I made new contacts that might help my career
- I. It helped me to start giving unpaid help on a regular basis (i.e. outside of work)
- J. I got a change of scene from my workplace
- K. Other (please specify)
- L. Don't know
- M. Not applicable – I don't think there are any particular key benefits of this

RECENT AND LAPSED

For the following questions, please remember your answers will always be treated anonymously and will never be analysed individually or fed back to the group/ club/ organisation. You previously mentioned you have given unpaid help to one group, club or organisation in the last 12 months/ 3 years...

OR

For the following questions, please remember your answers will always be treated anonymously and will never be analysed individually or fed back to the groups/ clubs/ organisations. You previously mentioned you have given unpaid help to groups, clubs or organisations in the last 12 months/ 3 years...Please now think about the one you gave the MOST unpaid help to over this time period (i.e. gave the most time, resources, etc.). If you have given help to two of these equally, please choose the one you have helped most recently.

RECENT AND LAPSED

14. Please type the name of this group, club or organisation below.

- A. Name of group, club or organisation
- B. Don't know/ can't recall
- C. Prefer not to say

For the next questions, we'd like to ask you about the unpaid help you have given to [name of org] in the last 12 months/3 years. / For the next questions, we'd like to ask you about the group, club or organisation you gave the MOST unpaid help to in the last 12 months/3 years.

RECENT AND LAPSED

15. Thinking about this group, club or organisation...

Which, if any, of the following describe what areas/causes this group, club or organisation is involved in? (Please select all that apply. If any of your answers don't appear in the list below, please type them in the "Other" box)

- A. Children's education/schools
- B. Youth/children's activities (outside school)
- C. Education for adults
- D. Sport/exercise
- E. Religion
- F. Politics
- G. Older people
- H. Health/Disability and Social welfare
- I. Safety/First Aid
- J. The environment, animals
- K. Justice and Human Rights

- L. Local community or neighbourhood groups
- M. Citizens' Groups
- N. Hobbies/Recreation/Arts/Social clubs
- O. Trade union activity
- P. Other (specify)
- Q. Don't know

RECENT AND LAPSED

16. Thinking about this group, club or organisation...

Which ONE of the following BEST describes which sector this group, club or organisation falls into?

- A. **Civil society/ Third sector** - i.e. a charity, voluntary organisation, community group, faith based organisation, social enterprise, non-profit organisation (e.g. local sports club, environmental group, be-friending scheme, etc.)
- B. **Public sector** - i.e. a public service, body or institution (e.g. NHS, local council, school, library, police, etc.)
- C. **Private sector** - i.e. a private company, corporate, business, profit-making organisation (e.g. private nursery, private museum, private health organisation, private care home, theatres, etc.)
- D. Don't know

RECENT AND LAPSED

17. Which of the following levels does this group, club or organisation operate at? (Please select all that apply)

- A. International (i.e. outside the UK)
- B. National (i.e. across the UK)
- C. Regional (e.g. the South East)
- D. Local (e.g. a town/ neighbourhood, etc.)
- E. Don't know

RECENT AND LAPSED

18. And which ONE of the following levels would you say is their MAIN focus of their work?

- A. International (i.e. outside the UK)
- B. National (i.e. across the UK)
- C. Regional (e.g. the South East)
- D. Local (e.g. a town/ neighbourhood, etc.)
- E. Don't know

RECENT AND LAPSED

19. Thinking about the unpaid help you have given to this group, club or organisation over the last 12 months/3 years..

Which, if any, of the following activities/roles did you do/have you done? (Please select all that apply. If any of your answer(s) don't appear in the list below, please type them in the "Any other help" box)

- A. Raised money/took part in sponsored events
- B. Handled money (e.g. club treasurer, etc.)
- C. Led a group/was a trustee or member of a committee
- D. Got other people involved in the group, club or organisation
- E. Organised or helped run an activity or event
- F. Visiting people (e.g. those in need, etc.)
- G. Befriended or mentored people
- H. Gave advice/information/counselling to people
- I. Helped with secretarial, admin or clerical work
- J. Provided transport/driving
- K. Represented the group/club/organisation at meetings or events
- L. Campaigned on behalf of the group/club/organisation
- M. Provided other practical help (e.g. helping out at school, etc.)
- N. Any other help (specify)
- O. Don't know

RECENT AND LAPSED

As a reminder, these questions are asking about the unpaid help you have given to [name of org] the last 12 months/3 years.../As a reminder, these questions are asking about the group, club or organisation you gave the MOST unpaid help to in the last 12 months/3 years..

RECENT AND LAPSED

20. People give unpaid help in a number of different ways.

Still thinking about the unpaid help you have given to this group, club or organisation over the last 12 months/3 years..

Which, if any, of the following describe how you gave this help? (You may have been involved in different types of activities. Please select all that apply).

- A. I have done/did some seasonal activities (e.g. during the summer, at Christmas, etc.)
- B. I have done/did a one-off activity or event
- C. I dipped in and out of activities (i.e. from time-to-time, as and when I could)
- D. I have done/did activities as part of a time-limited project
- E. I have done/did activities as part of an ongoing project (i.e. not time-limited)
- F. I have done/did activities on a regular basis (e.g. once every week/month)
- G. None of these
- H. Don't know/can't recall

RECENT AND LAPSED

21. Still thinking about the unpaid help you have given to this group, club or organisation over the last 12 months / 3 years...

In general during this time period, how often have you given/ did you give any help to them? (Please select the option that best applies)

- A. At least once a week
- B. Less than once a week, but at least once a month
- C. Less often than once a month, but at least once every 6 months
- D. Less often than once every 6 months, but at least once a year
- E. Less often than once a year
- F. Don't know/can't recall

RECENT AND LAPSED

22. Still thinking about the unpaid help you have given to this group, club or organisation over the last 12 months / 3 years...

Where did you carry out the unpaid help over this time? (Please select all that apply)

- A. Outside of the UK
- B. In the UK, within my neighbourhood
- C. In the UK, outside my neighbourhood
- D. Don't know

RECENT AND LAPSED

23. You may have carried out unpaid help for this group, club or organisation in multiple places over the last 12 months/3 years...

In which places did you carry out the unpaid help for this group, club or organisation over the last 12 months/3 years? (Please select all that apply. If any of your answer(s) don't appear in the list below, please type it in the "Other" box)

- A. In a community space (e.g. community hall)
- B. In the group/club/organisation's office or other premises
- C. On the go (e.g. on my phone/laptop), not in a set location
- D. In my home
- E. In someone else's house
- F. In a place of worship
- G. In a school
- H. In a sport/exercise venue
- I. Other
- J. Don't know

RECENT AND LAPSED

24. When people give unpaid help, they do activities either on their own or together (i.e. in person alongside others giving unpaid help at the same time).

Thinking about all of the unpaid help you gave to this group, club or organisation over the last 12 months/3 years...

How often, if at all, would you say you gave help alongside others who were also giving unpaid help?

- A. Always - i.e. every time I gave unpaid help in the group/club/organisation's office or other premises
- B. Often
- C. Sometimes
- D. Rarely
- E. Never - i.e. I always gave unpaid without others giving unpaid help
- F. Don't know/can't recall

RECENT AND LAPSED

25. Giving unpaid help can involve activities that are carried out online (e.g. starting an e-petition, updating a website, responding to emails, etc.).

Still thinking about all of the unpaid help you gave to this group, club or organisation over the last 12 months/3 years...

Were the activities you helped with carried out **only** online?

- A. Yes, all the activities were carried out **only** online
- B. No, they weren't
- C. Don't know

RECENT AND LAPSED

26. As a reminder, giving unpaid help can involve activities that are carried out online (e.g. starting an e-petition, updating a website, responding to emails, etc.).

Still thinking about all of the unpaid help you gave to this group, club or organisation over the last 12 months/3 years...

How often, if at all, did you carry out activities **online**?

- A. Very often
- B. Often
- C. Sometimes
- D. Rarely
- E. Never
- F. Don't know/can't recall

RECENT AND LAPSED

27. For the following question, if you were not employed or were self-employed when you were giving unpaid help to this group, club or organisation over the last 12 months/3 years, please select the "Not applicable" option.

Which, if any, of the following describe when you carry/carried out these unpaid activities for this group, club or organisation over the last 12 months/3 years? (Please select all that apply)

- A. During my work hours, organised by my employer
- B. During my work hours, and given time by my employer to participate in these activities but **not** organised by my employer
- C. Outside of my work hours, organised by my employer
- D. Outside of my work hours, **not** organised by my employer
- E. Don't know
- F. Not applicable - I was not employed or was self-employed when giving unpaid help to this group, club or organisation over the last 12 months/3 years

RECENT AND LAPSED if Q27=A or B

28. How much time did your employer allow you to take off work to participate in these unpaid activities for this group, club or organisation over the last 12 months / 3 years? (If it is more than 5 days per year, please type the number of days in the relevant box)

- A. Less than one day per year
- B. Between 1 and 3 days per year
- C. Between 4 and 5 days per year
- D. More than 5 days per year [specify]
- E. Don't know

RECENT AND LAPSED if Q27=A -C

29. You previously said your employer organised or gave you time to provide your unpaid help for this group, club or organisation...

To what extent does/did the employer actively encourage staff to participate in such activities?

- A. A lot
- B. A fair amount
- C. Not very much
- D. Not at all
- E. Don't know

RECENT AND LAPSED

The next set of questions are about how you first got involved with [name of org].

OR The next set of questions are about how you first got involved with the group, club or organisation.

RECENT AND LAPSED

30. When did you FIRST get involved with giving unpaid help to this group, club or organisation?

- A. Within the last 3 months
- B. More than 3 months ago, but within the last year
- C. More than a year ago, but within the last 3 years
- D. More than 3 years ago, but within the last 5 years
- E. More than 5 years ago, but within the last 10 years
- F. More than 10 years ago
- G. Don't know / can't recall

RECENT AND LAPSED

31. Thinking about why you FIRST started giving unpaid help to this group, club or organisation...

Which FIVE, if any, of the following were the **most** important reasons why you started giving unpaid help? (Please select up to five options)

- A. I wanted to improve things/help people
- B. I wanted to meet people/make friends
- C. Someone asked me to give help
- D. The cause was really important to me
- E. The group/club/organisation was really important to me
- F. I had been helped by the group/ club/ organisation before
- G. My friend(s)/ family member(s) were already involved
- H. It was connected with the needs of my family/friends
- I. I felt there was a need in my community
- J. I thought it would give me a chance to learn new skills
- K. I thought it would give me a chance to use my existing skills
- L. I thought it would help me get on in my career/to get a recognised qualification
- M. It's part of my religious belief/philosophy of life to help people
- N. I had spare time to do it
- O. I felt there was no one else available to help the group/club/organisation
- P. Other
- Q. Don't know/can't recall
- R. Not applicable - there were no reasons in particular why I started giving unpaid help

RECENT AND LAPSED

32. Thinking about before you first started giving unpaid help to this group, club or organisation...

Which, if any, of the following did they do? (Please select all that apply)

- A. Have an informal chat with me
- B. Carry out an interview
- C. Carry out a reference check(s)
- D. Carry out a criminal record/other background check
- E. Carry out an assessment (e.g. risk, occupational health, etc.)
- F. Provide information about the organisation and/or role
- G. Provide updates on the progress of the application/process to get me started
- H. Provide opportunities to meet people already involved in the group/club/organisation
- I. Give me a written description of what I was doing (e.g. similar to a job description)
- J. None of these
- K. Don't know/can't recall

RECENT AND LAPSED

The next set of questions are about your experiences with [org] / The next set of questions are about your experiences with the group, club or organisation you gave the MOST unpaid help to in the last 12 months / 3 years.

33. Firstly, some questions about the way your unpaid help has been / was organised and coordinated.

If there was more than one person organising and coordinating the unpaid help at this group, club or organisation, please think about the person who did this MOST often.

Is/was the person organising and coordinating this help paid or unpaid themselves? (If there is/was no specific person whose responsibility it is/was to organise and coordinate those giving unpaid help, please select the 'Not applicable' option)

- A. A paid member of staff
- B. Someone who is unpaid
- C. Don't know/ can't recall
- D. Not applicable - there is/was no specific person whose responsibility is/was to organise and coordinate those giving unpaid help

RECENT AND LAPSED

34. Thinking about how your unpaid help is/was organised and co-ordinated at this group, club or organisation...

To what extent do you agree or disagree with each of the following statements? (Please select one option on each row)

Things could be much better organised
The organisation of unpaid help is/was too structured and formalised
There is/was too much bureaucracy (i.e. too many administrative processes)
My unpaid help is/was becoming too much like paid work
The group/ club/ organisation is/was flexible around the time I give
The group/ club/ organisation has/had unreasonable expectations in terms of how much I do/did
My group /club/ organisation would reimburse me for any expenses if I want/wanted them to
I feel/felt well supported
The group/ club/ organisation is/was too concerned about risk
I know/knew how to raise an issue within the group/ club/ organisation, if needed
I expected the process of getting involved in the group/ club /organisation to be quicker
The process of getting involved was easy and straightforward

- A. Definitely agree
- B. Tend to agree
- C. Tend to disagree
- D. Definitely disagree
- E. Don't know / can't recall

RECENT AND LAPSED

The following set of questions are about skills, experience and training.

35. Still thinking about the group, club or organisation you gave this unpaid help to in the last 12 months/3 years..

And thinking specifically about the skills and experience you use/used when giving unpaid help...

Which, if any, of the following statements apply to you? (Please select all that apply)

- A. I use/used my existing occupational/professional skills and experience (i.e. skills/ experience gained through employment)
- B. I use/used other skills and experience (i.e. skills/experience gained outside of employment)
- C. I have/had skills and experience that I did not use, that I would have liked to
- D. None of these
- E. Don't know/can't recall

RECENT AND LAPSED

36. Still thinking about the group, club or organisation you gave unpaid help to in the last 12 months / 3 years..

And thinking specifically about the skills and experience used when giving unpaid help...

Which ONE, if any, of the following statements BEST applies to you?

- A. I prefer/red to use skills and experience that are completely different from those I use day-to-day
- B. I prefer/red to use the same skills and experience that I use day-to-day (e.g. the skills I use in work, at university etc.)
- C. Neither of these
- D. Don't know/ can't recall

RECENT AND LAPSED

37. For the following question, if you are not currently working, please think about what you did in your last job..

Which ONE, if any, of the following options best describes the sort of work you currently do? (Please select the option that best applies)

- A. Professional or higher technical work/ higher managerial - i.e. work that requires at least degree-level qualifications (e.g. doctor, accountant, school teacher, university lecturer, social worker, systems analyst, etc.)

- B. Manager or Senior Administrator/ intermediate managerial/ professional (e.g. company director, finance manager, personnel manager, senior sales manager, senior local government officer, etc.)
- C. Clerical/ junior managerial/ professional/ administrator (e.g. office worker, student doctor, sales person, clerk, secretary, student teacher, etc.)
- D. Sales or services (e.g. commercial traveller, shop assistant, nursery nurse, care assistant, paramedic, etc.)
- E. Foreman or supervisor of other workers (e.g. building site foreman, supervisor of cleaning workers, etc.)
- F. Skilled manual work (e.g. plumber, electrician, fitter, etc.)
- G. Semi-skilled or unskilled manual work (e.g. machine operator, assembler, postman, waiter, cleaner, labourer, driver, bar-worker, call centre worker, etc.)
- H. Other
- I. Don't know
- J. Not applicable – I have never had a job

RECENT AND LAPSED (unless Q37=J)

38. As a reminder, if you are not currently working, please think about what you did in your last job...

Which ONE, if any, of the following industry sectors do you work in? (Please select the option that best applies)

- A. Manufacturing
- B. Construction
- C. Retail
- D. Financial services
- E. Hospitality and leisure
- F. Accountancy
- G. Legal
- H. IT& telecoms
- I. Media/ marketing/ advertising/ PR & sales
- J. Medical & health services
- K. Education
- L. Transportation & distribution
- M. Real estate
- N. Other
- O. Don't know

RECENT AND LAPSED if Q35=A selected

39. Still thinking about the group, club or organisation you gave this unpaid help to in the last 12 months / 3 years..

You previously said that you use/used your existing occupational/ professional skills and experience (i.e. skills/ experience gained through employment).

Which, if any, of the following occupational/ professional skills and experience did you use when giving this unpaid help? (Please select all that apply)

- A. Digital and IT skills
- B. Financial skills
- C. Trade skills (e.g. construction and repair, cooking, etc.)
- D. Management skills
- E. Administrative and secretarial skills
- F. Health care and social skills
- G. Legal skills
- H. General skills (e.g. packing, cleaning, etc.)
- I. Communication and marketing skills
- J. Other
- K. Don't know

RECENT AND LAPSED if Q35=A selected

40. Still thinking about using your existing occupational/ professional skills and experience (i.e. skills/ experience gained through employment) when giving this unpaid help ...

To what extent do/did you use these professional skills? (Please select the option that best applies)

- A. A lot
- B. A fair amount
- C. Not very much
- D. Don't know

RECENT AND LAPSED

41. Still thinking about the group, club or organisation you gave this unpaid help to in the last 12 months / 3 years..

Which, if any, of the following types of training did you receive from this group, club or organisation? (Please select all that apply. If you did not receive any training, please select the 'Not applicable' option)

- A. An induction (e.g. about the group/ club/ organisation, information on the role, etc.)
- B. Training on policies and procedures (e.g. health and safety, safeguarding)
- C. Role-specific training
- D. Other
- E. Don't know / can't recall
- F. Not applicable – I didn't receive any training

RECENT AND LAPSED

42. Still thinking about the group, club or organisation you gave this unpaid help to in the last 12 months / 3 years..

To what extent do you agree or disagree with each of the following? (Please select one option on each row)

I have received training that has helped me carry out my unpaid activities to the best of my abilities
I have benefited from gaining new skills and knowledge through the training I have received
I would like/have liked more training to help me carry out my unpaid activities
I would like/have liked training to help me carry out my unpaid activities <i>(those who have not received training only)</i>

- A. Definitely agree
- B. Tend to agree
- C. Tend to disagree
- D. Definitely disagree
- E. Don't know / can't recall

RECENT AND LAPSED

The next set of questions are about your overall reflections of [name of org].

The next set of questions are about your overall reflections on the group, club or organisation you gave the MOST unpaid help to in the last 12 months/3 years..

RECENT AND LAPSED

43. Still thinking about the group, club or organisation you gave this unpaid help to in the last 12 months/3 years..

To what extent do you agree or disagree with each of the following statements? (Please select one option on each row)

I am/was given the opportunity to influence the development of the group/ club/ organisation
It is/was important to me to receive recognition for the help I give/gave
I feel/felt recognised enough for the help I give/gave
I feel/felt like I belong to the group/ club/ organisation
I feel/felt the group/ club/ organisation is/was not really "going anywhere"
There are/were tensions or conflicts between people in the group/ club/ organisation
There is/was a culture of respect and trust
There are/were people from a wide range of backgrounds and cultures giving unpaid help

- A. Definitely agree
- B. Tend to agree
- C. Tend to disagree
- D. Definitely disagree
- E. Don't know / can't recall

RECENT AND LAPSED

44. Still thinking about the group, club or organisation you gave this unpaid help to in the last 12 months / 3 years, and any communication you received from them..

Do you think you received too much, too little or the right amount of the following types of communication?

Overall communication from the club, group or organisation
Information about what is going on internally at the group/ club/ organisation (e.g. new joiners, campaigns, training, etc.)
Information about the difference being made by the group/ club/ organisation (e.g. how it's helping others, money raised, etc.)

- A. Too much
- B. The right amount
- C. Too little
- D. Don't know/can't recall

RECENT AND LAPSED

45. Thinking in general about people giving unpaid help to groups, clubs or organisations...

In which THREE, if any, of the following ways do you think that people giving unpaid help would most like to be recognised for the help they give? (Please select up to three options)

- A. Verbal/ written thanks from the group/ club/ organisation
- B. Verbal/ written thanks from individual(s) that they have helped
- C. Invitation to a celebration or social event held by the group/ club/ organisation
- D. A long service certificate or award
- E. An award for a particular achievement within the club/ group/ organisation (i.e. excluding long service)
- F. An award given from outside of the club/ group/ organisation (e.g. from the council, etc.)
- G. Recognition in the media (e.g. local or national newspaper, radio, online - excluding social media, etc.)
- H. Recognition on social media (e.g. a Facebook status, LinkedIn story, etc.)
- I. A gift (e.g. voucher, flowers, etc.)
- J. Other
- K. Don't know/ can't recall
- L. Not applicable - I don't think people would want any recognition in particular

RECENT AND LAPSED

We now want to ask you about how being involved with this group, club or organisation has made a difference to you or had an impact on you.

46. When people give unpaid help to groups, clubs or organisations, they get different things out of it.

To what extent do you agree or disagree with each of the following statements about giving unpaid help to this group, club or organisation? (Please select one option on each row)

It made/makes me feel I am/ was making a difference
I meet/ met new people
I enjoy/enjoyed it
It helps/helped me feel less isolated
It gives/gave me new skills and experience
It gives/gave me more confidence
It improve/d my employment prospects
It improve/d my mental health and wellbeing
It improve/d my physical health
It broaden/ed my experience of life
It brings / brought me into contact with people from different backgrounds or cultures
It gives / gave me a sense of personal achievement

- A. Definitely agree
- B. Tend to agree
- C. Tend to disagree

- D. Definitely disagree
- E. Don't know / can't recall

RECENT AND LAPSED if Q46 = agree with "I feel like I make a difference"(A-B)

47. You previously said that you agree with the statement 'It makes/ made me feel I am/ was making a difference'...

To which of the following do you feel you made a difference? (Please select all that apply)

- A. A physical place(s) (e.g. a school, library, etc.)
- B. An individual/ individuals' lives
- C. My local area/ community (e.g. woodland, public spaces, etc.)
- D. A particular group of people or issue in society (e.g. older people, loneliness, etc)
- E. The environment/ animals (e.g. protecting wildlife, increasing recycling, etc.)
- F. Global or international causes
- G. Other
- H. Don't know / can't recall

RECENT AND LAPSED

48. Still thinking about the group, club or organisation you gave this unpaid help to in the last 12 months/ 3 years...

Which, if any, of the following have you experienced when giving unpaid help with this group, club or organisation? (Please select all that apply)

- A. I felt I wasn't part of the group (i.e. excluded)
- B. I felt in conflict with others
- C. It negatively affected my family life
- D. It negatively affected my work or studies
- E. It negatively affected my health and wellbeing
- F. I felt pressured by the group/ club/ organisation to do more than I would like/ to continue my involvement
- G. Too much of my time has been taken up
- H. I felt unappreciated
- I. I was out of pocket
- J. I felt unsafe
- K. None of these
- L. Don't know/ can't recall

RECENT AND LAPSED

The next set of questions are about your overall satisfaction with your experience of getting involved with [name of organisation]/ The next set of questions are about your overall satisfaction with your experience of getting involved with the group, club or organisation you gave the MOST unpaid help to in the last 12 months / 3 years.

RECENT AND LAPSED

49. Still thinking about the group, club or organisation you gave this unpaid help to in the last 12 months/3 years...

Overall, how satisfied or dissatisfied are/were you with your experience of being involved with this group, club or organisation?

- A. Very satisfied
- B. Fairly satisfied
- C. Fairly dissatisfied
- D. Very dissatisfied

RECENT AND LAPSED

50. Still thinking about the group, club or organisation you gave this unpaid help to in the last time...

Have you ever recommended giving unpaid help to this group, club or organisation to a friend or family member? (Please select the option that best applies)

- A. Yes, I have
- B. No, I haven't but I am likely to in the future
- C. No, I haven't and I am not likely to in the future
- D. Don't know

RECENT

The following set of questions are about the next 12 months (i.e. between now and May 2019)

RECENT

51. Still thinking about the group, club or organisation you gave this unpaid help to...

Over the next 12 months (i.e. between now and May 2019), how likely or unlikely are you to continue giving this unpaid help?

- A. Very likely
- B. Fairly likely
- C. Fairly unlikely
- D. Very unlikely
- E. Don't know

RECENT if likely to continue Q51=A or B

52. You previously said that you would be likely to continue giving this unpaid help over the next 12 months (i.e. between now and May 2019)...

Which THREE, if any, of the following are the main reasons you are likely to continue giving this unpaid help? (Please select up to three options. If any of your answers don't appear in the list below, please type them in the 'Other' box)

- A. The cause they stand for/ help
- B. The group/ club/ organisation itself (e.g. the people, set up, etc.)
- C. The difference I'm making
- D. The skills/ experience that I'm gaining
- E. The positive impact it has on my health and wellbeing
- F. The people I give unpaid help with
- G. The way it fits with my everyday life
- H. A sense of duty or obligation
- I. The lack of people to take my place
- J. Other
- K. Don't know

RECENT if unlikely to continue Q51=C or D

53. Still thinking about the group, club or organisation you gave this unpaid help to...

You previously said that you would be unlikely to continue giving this help over the next 12 months (i.e. between now and May 2019)...

Which, if any, of the following are reasons you are unlikely to continue giving this help? (Please select all that apply. If any of your answer(s) don't appear in the list below please, type them in the 'Other' box)

- A. I don't feel like I am making a difference in the way I want to
- B. I don't feel like it matches my interests/ skills/ experience
- C. I have less time because my circumstances are changing (e.g. home, work, study, moving away etc.)
- D. I want to have more time for other things (e.g. hobbies etc.)
- E. Due to health problems
- F. I feel I am not the right age
- G. The group/ club /organisation or cause isn't relevant to me anymore
- H. My family/ partner doesn't want me to be involved anymore
- I. It was a one-off activity or event
- J. I feel I have done my bit (e.g. it's someone else's turn to get involved etc.)
- K. I am unhappy with the way my unpaid help is managed/ organised
- L. I feel my efforts weren't always appreciated
- M. It causes me too much stress
- N. I don't get on with others in the group/ club/ organisation
- O. Other
- P. Don't know / can't recall

RECENT if selected more than three responses at Q53

54. And which THREE of the following are the main reasons you are unlikely to continue giving this help over the next 12 months? (Please select up to three options)

- A. I don't feel like I am making a difference in the way I want to
- B. I don't feel like it matches my interests/ skills/ experience
- C. I have less time because my circumstances are changing (e.g. home, work, study, moving away etc.)
- D. I want to have more time for other things (e.g. hobbies etc.)
- E. Due to health problems
- F. I feel I am not the right age
- G. The group/ club /organisation or cause isn't relevant to me anymore
- H. My family/ partner doesn't want me to be involved anymore
- I. It was a one-off activity or event
- J. I feel I have done my bit (e.g. it's someone else's turn to get involved etc.)
- K. I am unhappy with the way my unpaid help is managed/ organised
- L. I feel my efforts weren't always appreciated
- M. It causes me too much stress
- N. I don't get on with others in the group/ club/ organisation
- O. Other
- P. Don't know / can't recall

LAPSED

55. Still thinking about the group, club or organisation you gave this unpaid help to in the last 3 years...

For the following question, if there was no reason in particular why you stopped giving this help, please select the 'Not applicable' option.

For which, if any, of the following reasons did you stop giving help to this club, group or organisation? (Please select all that apply. If any of your answer(s) don't appear in the list below, please type them in the 'Other' box)

- A. I didn't feel like I am making a difference in the way I want to
- B. I didn't feel like it matches my interests/ skills/ experience
- C. I had less time because my circumstances are changing (e.g. home, work, study, moving away etc.)
- D. I wanted to have more time for other things (e.g. hobbies etc.)
- E. Due to health problems
- F. I didn't feel I was the right age
- G. The group/ club /organisation or cause wasn't relevant to me anymore
- H. My family/ partner didn't want me to be involved anymore
- I. It was a one-off activity or event
- J. I felt I had done my bit (e.g. it's someone else's turn to get involved etc.)
- K. I was unhappy with the way my unpaid help was managed/ organised
- L. I felt my efforts weren't always appreciated
- M. It was causing me too much stress
- N. I don't get on with others in the group/ club/ organisation
- O. Other
- P. Don't know / can't recall
- Q. Not applicable - there was no reason in particular why I stopped giving help

LAPSED if selected more than three responses at Q55

56. And which THREE, if any, of the following were your main reasons for stopping giving help to this club, group or organisation? (Please select up to three options)

- A. I didn't feel like I am making a difference in the way I want to
- B. I didn't feel like it matches my interests/ skills/ experience
- C. I had less time because my circumstances are changing (e.g. home, work, study, moving away etc.)
- D. I wanted to have more time for other things (e.g. hobbies etc.)
- E. Due to health problems
- F. I didn't feel I was the right age
- G. The group/ club /organisation or cause wasn't relevant to me anymore
- H. My family/ partner didn't want me to be involved anymore
- I. It was a one-off activity or event
- J. I felt I had done my bit (e.g. it's someone else's turn to get involved etc.)
- K. I was unhappy with the way my unpaid help was managed/ organised
- L. I felt my efforts weren't always appreciated
- M. It was causing me too much stress
- N. I don't get on with others in the group/ club/ organisation
- O. Other
- P. Don't know / can't recall
- Q. Not applicable - there was no reason in particular why I stopped giving help

LAPSED or NON

57. There are reasons why people don't give unpaid help to groups, clubs or organisations, even when they feel they might like to. The below are some reasons people have given for not getting involved in these activities.

Which, if any, of the following apply to you? (Please select all that apply)

- A. I'd be worried I haven't got the right skills or experience to help
- B. I don't think my existing skills/ experience could be used
- C. I do other things with my spare time
- D. My family/ partner wouldn't want me to get involved
- E. I feel I am not the right age
- F. I have an illness or disability that I feel prevents me from getting involved
- G. I have work or study commitments
- H. I have commitments to look after someone
- I. I have not been asked
- J. I would be worried that I wouldn't fit in with the other people who were involved
- K. I have been put off by negative experiences giving unpaid help in the past
- L. I'd be worried I might end up out of pocket
- M. I don't want to make an ongoing commitment
- N. I would be put off by all the associated bureaucracy/ administrative processes

- O. I would be worried about the risks
- P. I haven't heard about opportunities to give help/ I couldn't find opportunities
- Q. I have never thought about it
- R. None of these
- S. Don't know/can't recall

LAPSED or NON

58. Have you looked into giving unpaid help to a group, club or organisation in the last 12 months (i.e. since May 2017)?

- A. Yes, I have
- B. No, I have not

LAPSED or NON – if looked into it (Q58=A)

59. You previously said that you had looked into giving unpaid help to a group, club, organisation in the last 12 months (i.e. since May 2017)...

Which, if any, of the following were reasons why you didn't go on to give unpaid help? (Please select all that apply. If any of your answer(s) don't appear in the list below please type them in the 'Other' box)

- A. The group/ club/ organisation were taking too long to get back to me
- B. There was too much paperwork/ administrative processes
- C. There weren't any opportunities available that matched my interests/ skills/ experience
- D. I didn't have the necessary transport (e.g. to get to the group/ club/ organisation etc.)
- E. I didn't think I had the necessary skills/ experience needed for the role
- F. I didn't have access to childcare (i.e. there was no one to look after my children)
- G. It involved more time than I could commit
- H. The opportunities didn't accommodate my health needs
- I. It wasn't flexible enough
- J. I didn't think I would make enough of a difference
- K. It wasn't what I originally expected
- L. Other
- M. Don't know/ Can't recall
- N. Not applicable - I haven't decided not to give the unpaid help yet (i.e. I'm still in the process of applying for/ looking into giving this unpaid help)

ALL

60. Thinking about giving unpaid help to ANY group, club or organisation over the next 12 months (i.e. between now and May 2019)...

Which, if any, of the following do you think you would be interested in? (Please select all that apply)

- A. Giving my time on a regular basis (e.g. once a week/ once a month)
- B. Giving my time on a seasonal basis (e.g. summer, Christmas, etc.)
- C. Giving my time for a one-off activity or event
- D. Being able to dip in and out of activities
- E. Taking part in a time-limited project (e.g. a project that lasts for 2 weeks or 3 months etc.)
- F. Taking part in an ongoing project (i.e. not time-limited)
- G. Carrying out unpaid help activities at a time and/ or place of my choosing (i.e. not a fixed/ set time and/ or place)
- H. None of these
- I. Don't know

ALL

61. Still thinking about giving unpaid help to ANY group, club or organisation over the next 12 months (i.e. between now and May 2019)...

Which, if any, of the following opportunities would you be interested in? (Please select all that apply)

- A. Giving unpaid help that is supported or encouraged by my employer
- B. Giving unpaid help through activities that were mostly or all online
- C. Giving unpaid help together with my family
- D. Giving unpaid help where I can meet new people
- E. Combining time giving unpaid help with an existing hobby or interest
- F. Unpaid activities which look fun and enjoyable to be part of
- G. Giving unpaid help in a way that makes use of my existing skills/ experience
- H. None of these
- I. Don't know

LAPSED AND NON

62. There are a number of things people have said would make it easier for them to get involved in giving unpaid help to groups, clubs or organisations.

If nothing in particular would encourage you to get involved, please select the 'Not applicable' option.

Which THREE, if any, of the following would encourage you the most to get involved in giving unpaid help to groups, clubs or

organisations? (Please select up to three answers. If any of your answer(s) don't appear in the list below, please type them in the 'Other' box separating each with a semi-colon ";")

- A. If someone asked me to get involved
- B. If my family/ friends got involved with me
- C. If I knew it would help me improve my skills
- D. If someone could provide transport when I needed (e.g. to get to and from the organisation etc.)
- E. If I could be flexible with the time committed
- F. If I could be flexible about the way I gave my unpaid time (e.g. do it from home etc.)
- G. If I knew it would benefit me in my career/ job prospects
- H. If my employer supported/ encouraged it
- I. If the process for getting involved was easier and quicker
- J. If I knew about what opportunities to give unpaid help were available
- K. If I knew I could get any expenses paid
- L. Other
- M. Don't know
- N. Not applicable - nothing in particular would encourage me to get involved

ALL

For the final set of questions we understand they may cover sensitive topics, but please remember your answers will always be treated anonymously and will never be analysed individually. We will provide you with a "Prefer not to say" option for particularly sensitive questions, which you can select if you do not wish to share your opinion or experiences on a particular question.

ALL

The following question is about your feelings on aspects of your life generally. They are included to help measure people's wellbeing and there are no right or wrong answers. Please remember your answers will always be treated anonymously and will never be analysed individually.

63. For the following question please give an answer on a scale of 0 to 10, where 0 is 'not at all' and 10 is 'completely'.

Overall, how satisfied are you with your life nowadays?
Overall, how happy did you feel yesterday?
Overall, how anxious did you feel yesterday?
Overall, to what extent do you feel the things you do in your life are worthwhile?

- A. 0 – Not at all
- B. 1
- C. 2
- D. 3
- E. 4
- F. 5
- G. 6
- H. 7
- I. 8
- J. 9
- K. 10- Completely
- L. Don't know

ALL

The final questions are about whether you or those close to you have received help provided by people who are not paid (e.g. volunteers etc.) in the last 12 months.

ALL

64. For the following question, if you have not used/ accessed any activities or services provided by people giving unpaid help (e.g. volunteers) in the last 12 months (i.e. since May 2017), please select the "Not applicable" option.

Which, if any, activities/ services provided by people giving unpaid help (e.g. volunteers) have you used/ accessed in the last 12 months (i.e. since May 2017)? (Please select all that apply)

- A. Received advice or information
- B. Being represented by or spoken on my behalf (e.g. in court etc.)
- C. Received counselling (e.g. bereavement etc.)
- D. Being driven or used a community transport service
- E. Taken part in an activity run by a club or society
- F. Attended an event (e.g. sports event, community event etc.)
- G. Had a mentor
- H. Had a coach/ trainer/ leader (e.g. sports, music, arts, etc.)

- I. Received practical support services (e.g. gardening etc.)
- J. Used a befriending service
- K. Other
- L. Don't know
- M. Not applicable - I have not used/ accessed any activities and services provided by people giving unpaid help in the last 12 months
- N. Prefer not to say

ALL

65. Now thinking about any of your family members...

Which, if any, of the following activities/ services provided by people giving unpaid help (e.g. volunteers) have ANY of your family members used/ accessed in the last 12 months (i.e. since May 2017)? (Please select all that apply).

- A. Received advice or information
- B. Being represented by or spoken on my behalf (e.g. in court etc.)
- C. Received counselling (e.g. bereavement etc.)
- D. Being driven or used a community transport service
- E. Taken part in an activity run by a club or society
- F. Attended an event (e.g. sports event, community event etc.)
- G. Had a mentor
- H. Had a coach/ trainer/ leader (e.g. sports, music, arts, etc.)
- I. Received practical support services (e.g. gardening etc.)
- J. Used a befriending service
- K. Other
- L. Don't know
- M. Not applicable - my family members have not used/ accessed any activities and services provided by people giving unpaid help in the last 12 months
- N. Prefer not to say

ALL

66. Now thinking about any of your close friends...

Which, if any, of the following activities/ services provided by people giving unpaid help (e.g. volunteers) have ANY of your close friends used/ accessed in the last 12 months (i.e. since May 2017)? (Please select all that apply)

- A. Received advice or information
- B. Being represented by or spoken on my behalf (e.g. in court etc.)
- C. Received counselling (e.g. bereavement etc.)
- D. Being driven or used a community transport service
- E. Taken part in an activity run by a club or society
- F. Attended an event (e.g. sports event, community event etc.)
- G. Had a mentor
- H. Had a coach/ trainer/ leader (e.g. sports, music, arts, etc.)
- I. Received practical support services (e.g. gardening etc.)
- J. Used a befriending service
- K. Other
- L. Don't know
- M. Not applicable - my family members have not used/ accessed any activities and services provided by people giving unpaid help in the last 12 months
- N. Prefer not to say

ALL WHO HAVE USED /ACCESSED SERVICE AT Q64-6 (=A-K)

For the following questions, if more than one of your family members used/ accessed activities or services provided by people giving unpaid help (e.g. volunteers), please think about the family member you believe used it most recently.

For the following questions, if more than one of your close friends used/ accessed activities or services provided by people giving unpaid help (e.g. volunteers), please think about the close friend you believe used it most recently.

For the following questions, if more than one of your family members and close friends used/ accessed activities or services provided by people giving unpaid help (e.g. volunteers), please think about the family member and close friend you believe used it most recently.

ALL WHO HAVE USED /ACCESSED SERVICE AT Q64-6 (=A-K)

67. And how much have each of the following **used** these activities/ services in the last 12 months (i.e. since May 2017)? (Please select one option on each row)

Me personally
My family member
My close friend

- A. A lot
- B. Quite a lot
- C. Not very much
- D. Don't know

ALL WHO HAVE USED /ACCESSED SERVICE AT Q64-6 (=A-K)

68. And how much have each of the following benefited from these activities/ services in the last 12 months (i.e. since May 2017)? (Please select one option on each row)

Me personally
My family member
My close friend

- A. A lot
- B. A fair amount
- C. Not very much
- D. Not at all
- E. Don't know

ALL

Demographic information (from panel info)

D1. How many of the people in your household are under 18?

- A. 0
- B. 1
- C. 2
- D. 3
- E. 4
- F. 5
- G. 6 or more
- H. Don't know
- I. Prefer not to say

D2. What is your current marital or relationship status

- A. Divorced
- B. In a civil partnership
- C. In a relationship, but not living together
- D. Living with a partner but neither married nor in a civil partnership
- E. Married
- F. Separated but still legally married or in a civil partnership
- G. Single
- H. Widowed

D3. Talking to people about the General Election in June 2017, we have found that a lot of people didn't manage to vote. How about you – did you manage to vote in the General Election?

- A. Yes, voted
- B. No, did not vote
- C. Don't know

D4. Which party did you vote for?

- A. Conservative
- B. Labour
- C. Liberal Democrat
- D. Other
- E. Don't know/ DNV

D5. What ethnic group best describes you? Please select one option only. (We ask the question in this way so that it is consistent with Census definitions.)

- A. English / Welsh / Scottish / Northern Irish / British
- B. Irish
- C. Gypsy or Irish Traveller
- D. Any other White background
- E. White and Black Caribbean

- F. White and Black African
- G. White and Asian
- H. Any other Mixed / Multiple ethnic background
- I. Indian
- J. Pakistani
- K. Bangladeshi
- L. Chinese
- M. Any other Asian background
- N. African
- O. Caribbean
- P. Any other Black / African / Caribbean background
- Q. Arab
- R. Any other ethnic group
- S. Prefer not to say

D5. Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?

- A. Yes, limited a lot
- B. Yes, limited a little
- C. No

D6. Grouped Urban for England, Scotland, Wales

- A. Urban
- B. Town and Fringe
- C. Rural

D7. What is the highest educational or work-related qualification you have?

- A. No formal qualifications
- B. Youth training certificate/skillseekers
- C. Recognised trade apprenticeship completed
- D. Clerical and commercial
- E. City & Guilds certificate
- F. City & Guilds certificate – advanced
- G. ONC
- H. CSE grades 2-5
- I. CSE grade 1, GCE O level, GCSE, School Certificate
- J. Scottish Ordinary/ Lower Certificate
- K. GCE A level or Higher Certificate
- L. Scottish Higher Certificate
- M. Nursing qualification (e.g. SEN, SRN, SCM, RGN)
- N. Teaching qualification (not degree)
- O. University diploma
- P. University or CNAAB first degree (e.g. BA, B.Sc, B.Ed)
- Q. University or CNAAB higher degree (e.g. M.Sc, Ph.D)
- R. Other technical, professional or higher qualification
- S. Don't know
- T. Prefer not to say

D8. Approximately how many people are employed by your company/employer in the country you live in?

- A. 1 (just me)
- B. 2
- C. 3 to 5
- D. 6 to 9
- E. 10 to 19
- F. 20 to 34
- G. 35 to 49
- H. 50 to 99
- I. 100 to 249
- J. 250 to 499
- K. 500 to 999
- L. 1,000 or more
- M. Don't know
- N. Not applicable

D9. Do you regard yourself as belonging to any particular religion, and if so, to which of these do you belong?

- A. No, I do not regard myself as belonging to any particular religion
- B. Yes - Church of England/Anglican/Episcopal
- C. Yes - Roman Catholic
- D. Yes - Presbyterian/Church of Scotland

- E. Yes – Methodist
- F. Yes – Baptist
- G. Yes – Orthodox Christian
- H. Yes - Pentecostal (e.g. Assemblies of God, Elim Pentecostal Church, New Testament Church of God, Redeemed Christian Church of God)
- I. Yes - Evangelical – independent/non-denominational (e.g. FIEC, Pioneer, Vineyard, Newfrontiers)
- J. Yes - United Reformed Church
- K. Yes - Free Presbyterian
- L. Yes – Brethren
- M. Yes – Judaism
- N. Yes – Hinduism
- O. Yes – Islam
- P. Yes – Sikhism
- Q. Yes – Buddhism
- R. Yes - Other
- S. Prefer not to say

D10. Gender

- A. Male
- B. Female

D11. Age

- A. 18-24
- B. 25-34
- C. 35-44
- D. 45-55
- E. 55+

D11. Social Grade

- A. A
- B. B
- C. C1
- D. C2
- E. D
- F. E

D12. Region

- A. North
- B. Midlands
- C. East
- D. London
- E. South
- F. Wales
- G. Scotland

D13. Region (GOR)

- A. North East
- B. North West
- C. Yorkshire and the Humber
- D. East Midlands
- E. West Midlands
- F. East of England
- G. London
- H. South East
- I. South West
- J. Wales
- K. Scotland

D14. First two digits of postcode

D15. Working status

- A. Working full time (30 or more hours per week)
- B. Working part time (8-29 hours a week)
- C. Working part time (Less than 8 hours a week)
- D. Full time student
- E. Retired
- F. Unemployed
- G. Not working
- H. Other

D16. Parent/ Guardian

- A. Parent/ guardian (any age)
- B. Not parent/ guardian
- C. 4 years and under
- D. 5 to 11 years
- E. 12 to 16 years
- F. 17 to 18 years
- G. 18 years and under
- H. Over 18 years

D17. Social Media/ Messaging service (within the last month)

- A. Facebook
- B. Twitter
- C. LinkedIn
- D. Google+
- E. Pinterest
- F. Instagram
- G. Snapchat
- H. Facebook Messenger
- I. WhatsApp
- J. Skype