Knowledge board Date:

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| What we knowThings you know for certain, and whyYou need to add the evidence for why you know this e.g. front line worker observation, focus group, Google analytics, research report etc. | What we think we knowThings you need more evidence forYou may also have evidence for things you think you know, but will be less sure if it is true. It is a judgement call based on how confident you feel about it. | What we don’t knowThings you need to find outThese are questions of things you want to find out. |
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| Things we don’t need to know about for this projectThings you may have thought you needed to know about, but as time has progressed you have learnt you no longer need to know them for the project. |
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Use this template alongside our [guidance for planning user research](https://beta.ncvo.org.uk/digital-technology/designing-services-products-and-activities/doing-user-research/planning-user-research/).