Knowledge board Date:

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| What we know Things you know for certain, and why  You need to add the evidence for why you know this e.g. front line worker observation, focus group, Google analytics, research report etc. | What we think we know Things you need more evidence for  You may also have evidence for things you think you know, but will be less sure if it is true. It is a judgement call based on how confident you feel about it. | What we don’t know Things you need to find out  These are questions of things you want to find out. |
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| Things we don’t need to know about for this project Things you may have thought you needed to know about, but as time has progressed you have learnt you no longer need to know them for the project. | | |
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Use this template alongside our [guidance for planning user research](https://beta.ncvo.org.uk/digital-technology/designing-services-products-and-activities/doing-user-research/planning-user-research/).